

PET INN GUEST CARE & BOARDING CONTRACT

I do hereby entrust *Pet Inn* to care for my pet(s) and agree to all of the terms listed below.

- 1. Client specifically represents that he or she is the sole owner of the pet or the agent of the owner with the owner's permission to board the pet.
- 2. All charges incurred are due before the departure time of my pet.
A current CREDIT CARD number and a one night deposit is required for all reservations and I authorize any unpaid balance to be charged to my card before departure.
- 3. If my pet requires Special Care I authorize the inn to provide that care and I agree to pay for those services. I further agree to pay all cost and charges for Special Services requested.
- 4. I understand and agree that the Pet Inn is not responsible for the loss or damage of my pet's personal belongings. I will place identification on ALL belongings left with my pet.
- 5. I agree that I am financially responsible for any and all damage or injuries that my pet may cause.
- 6. If my pet arrives with fleas/ticks or is odorous/dirty, I authorize and agree to pay the Pet Inn to give my pet a flea bath or bath upon entry or as needed if my pet has an accident.
- 7. If my pet becomes ill or if the state of my pet's health otherwise requires professional attention, I authorize the *Pet Inn*, in its sole discretion, to engage the services of any veterinarian of their choice (we will always try to contact your pet's regular veterinarian first). I also authorize medical treatment and agree to pay all charges to the veterinarian that provides medical care to my pet. I authorize my pet's veterinarian to release my pet's medical and inoculation records to the PET INN or any of its agents. I authorize the Pet Inn to administer OTC or prescription medicine, and to give other requisite attention to my pet.
- 8. All guests must have current inoculations. For canines, this includes Bordetella.
- 9. Pet Inn exercises extreme due diligence to keep your pet safe and healthy. However, accidental injury and/or illness may occur. I understand and hold the Pet Inn harmless.
- 10. I agree to pay for all days reserved, unless I give the Pet Inn a 24 hour notice (48 hour for Holidays) of change in dates (Includes late arrivals and early or late departures).
- 11. I will be charged a three night minimum charge during all major Holiday weeks.
All Holidays reservations for new clients will be charged a three night non-refundable deposit.
- 12. As with human hotels, I will be charged for the day of arrival, regardless of the arrival time. I also understand that Check-out time is 11am. I will not be charged for the day of departure if I pick up my pet BEFORE 11am.
Arriving Saturday and Leaving Sunday is a two day charge.
- 13. All rates are subject to change.
- 14. I acknowledge and will respect the Pet Inn's Lobby Hours. They are firm with no exceptions

LOBBY HOURS

Monday-Friday 9-11am & 4-6pm, Saturday 9-11am & Closed in the pm
Sunday CLOSED (4:30pm-5:30pm Courtesy VALET PET PICK UP Only)

ALL SUNDAY DEPARTURES ARE CHARGED FOR SUNDAY NIGHT

Our 'LOBBY' Will Be Closed On All Major Holidays

We will be closed or close at 11:00 AM on the day before all major Holidays
(Holiday hours may change and will be posted prior to Holiday)

I have read this contract on this date, understood its terms and signed it freely. REVISED 2/11

Pet Owner: _____ Date: _____

Inn Keeper: _____ Date: _____

PET INN GUEST CARE & BOARDING CONTRACT

Lobby (318) 445-7333 Fax (318) 473-2070 or 473-2039 www.petinnresort.com

I. INFORMATION REQUIRED EVERY VISIT:

1. OWNER'S Name: _____ PET'S Name: _____
2. ARRIVAL: Day & Date _____ DEPARTURE Day & Date _____ [am] or [pm],
3. EMERGENCY CONTACT: (cell) _____ EMAIL: _____
4. I AUTHORIZE: _____ To Pick Up My Pet.
5. Pet's personal possessions brought this visit: (Please label items, Pet Inn is NOT responsible for loss)

II. FOR FIRST TIME GUESTS; PLEASE COMPLETE THIS SECTION

Owner's Phone #: Home _____ Work _____ Cell _____ Email _____
Address: _____ City _____ St. _____ Zip _____
Pet's Breed: _____ Color: _____ Age: _____ Weight: _____ Sex: M N F S
Has your pet ever bitten anyone? _____ Is your dog a chewer? _____ Is your dog aggressive? _____
Does your pet have Chronic Health Problems: _____ Is your dog a digger or fence jumper? _____

III. SPECIAL SERVICES AVAILABLE FOR YOUR PET, ADD FEE TO DAILY RATE

PLEASE CHECK CHOICES BELOW

<u>KNUCKLE BONES</u>	\$6.00 _____	<u>BULLY STICK</u>	\$5.00 - \$9.00 \$ _____	<u>OTHER</u>	_____ \$ _____
<u>DELI PIG EARS:</u>	\$ 2.00 each	YES	_____	number per day	_____
<u>HOME TIME:</u>	\$6.00 PER SESSION	YES	_____	number per visit	_____
<u>HAPPY HOUR:</u>	\$2.00 SAT. ONLY Ice Cream & Cookies	YES	_____		_____
<u>PENTHOUSE SUITE:</u>	\$5.00 PER DAY	YES	_____		_____
<u>GARDEN SUITES:</u>	\$5.00 PER DAY	YES	_____		_____
<u>COTTAGE SUITE:</u>	\$10.00 PER DAY	YES	_____		_____
<u>KITTY TOWNHOUSE:</u>	\$5.00 PER DAY	YES	_____		_____
<u>IN-HOUSE TRAINING:</u>	\$10.00 PER DAY WALKING ON LEAD / NO PULLING & NO JUMPING	YES	_____		_____
<u>WEB CAM VIEWING:</u>	\$8.00 PER DAY AVAILABLE IN SPECIALTY SUITES ONLY	YES	_____		_____

IV. SPA: Hydro-surge BATH _____ Organic DIP (\$2.00 up) _____ Add MEDICATED SHAMPOO (\$4.00) _____

V. SPECIAL HANDLING NEEDS: SEE BELOW MINIMUM \$5.00 PER DAY

Puppies or Kittens With Incomplete Inoculations, Giant Breeds (Over 120 lbs.) \$5.00 PER DAY _____

Females In Season, Physically Disabled Needing Special Assistance, Special Behavioral Problems _____

VI. FEEDING CHOICES: HOUSE MENU - Excellent and delicious California Natural Chicken & Rice _____

HOUSE SPECIALTY MEALS: Green Bean Diet or canned RD or ID (add \$1.00 per meal) _____

OWN FOOD: Bagged & Labeled for Each Meal NO Charge -- Not Bagged - \$1.00 per meal) _____

VII. MEDICATION NEEDS:

MEDICATION:	HOW MUCH:	HOW OFTEN:	REASON FOR GIVING:
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ORAL - NO CHARGE INJECTIONS - \$4.00 EYE or EAR MEDICATION - \$2.00 PER APPLICATION

VIII. EMERGENCY MEDICAL CARE: (In the event we are unable to reach you by phone)

1. LOCAL Veterinarian Clinic: _____ Doctor: _____
2. I authorize all Veterinarian care and I guarantee payment to the Veterinarian Clinic for all charges incurred.
3. LEVEL OF MEDICAL ATTENTION: _____ All possible measures or Not to Exceed \$ _____

PLEASE READ AND SIGN THE BOARDING CONTRACT ON BACK

Revised 2/11

GUEST SERVICES MENU

LOBBY HOURS: WEEKDAYS 9am-11pm & 4pm-6pm, SATURDAY 9am-11am,
CLOSED ON SUNDAY (Courtesy VALET PET PICK-UP: 4:30pm-5:30pm)
CLOSED ON ALL MAJOR HOLIDAYS & AT 11:00AM THE DAY BEFORE

Thank you for respecting our office hours!

CHECK OUT TIME: FULL day's board is charged for ARRIVAL Day & AFTER 11:00am Checkouts
11:00 AM 'ALL' SUNDAY DEPARTURES are charged for SUNDAY'S BOARD

SPECIAL FEES: \$5.00 HOLIDAY FEE ON ALL MAJOR HOLIDAYS (on the day of the Holiday only)

DAILY ROOM RATES PER GUEST:

Includes Room Service featuring:

Gourmet Meals, Afternoon and Bedtime Snacks, Lambskin Bedding, Nightly Tuck-in with Hugs
Included in the daily rate is our very special House Menu. Our guests love it! However, if you prefer to bring your pet's regular diet, we will be glad to prepare and serve it. Please bag and label with pet's name for individual meals.

KITTY CONDO - \$16.00 18 cubic feet, Window with Outdoor View and Resting shelf, Premium Litter

DOG SUITES - \$ 32 (1st dog) \$28 (2nd dog, living in the same home)

ALL canine guests receive our special V I P Care!

V I P GUEST CARE: 5 Daily 'Potty and Play' periods in our Safe, Individual, Covered, Play Yards.

Dogs Love our VIP Program! The Exercise, one on one Attention, and the opportunity to relieve themselves' Outside' as they are accustom to doing, results in very Happy, Contented guests.

SPECIAL SERVICES AVAILABLE FOR YOUR PET

FEE IS ADDED TO THE DAILY RATE

PIG EARS \$2.00 each

KNUCKLE BONES \$6.00

BULLY STICKS \$5.00 - \$9.00

While each guest receives cookies and biscuits daily, our natural treats are very special and most guests are crazy about them, especially for our many serious 'CHEWERS'. They are much tastier than our beds and blankets.

HAPPY HOUR: \$2.00 ***SATURDAYS ONLY*** "ICE CREAM AND COOKIES" Our guests' favorite special treat!

HOME TIME: \$6.00 PER SESSION available for both cats and dogs

"Couch, Cuddles and Cookies" - Baskets of toys, buckets of goodies and lots of loving make for a fun time.

Highly recommended for our first time guests or guests visiting for a long period.

GARDEN SUITES: \$5.00 PER DAY Our newest Luxury suites, each has a private outdoor patio and French doors.

PENTHOUSE SUITE: (UPSTAIRS) \$5.00 PER DAY

Our Penthouse Suites are designed to give our "tiny" or "timid" guests, a quiet, homelike environment.

Penthouse guests are totally pampered - amenities include: Sofas or Cuddle Cots and Television.

COTTAGE SUITE: \$10.00 PER DAY Our ultimate in LUXURY and COMFORT for large or small guests!

KITTY TOWN HOUSE: \$5.00 PER DAY Extra Large, 24 sq. feet, multi-level suite with Play Tunnel or Cuddle Bed.

IN-HOUSE TRAINING: WALKING ON LEAD / NO PULLING AND NO JUMPING \$10.00 PER DAY

WEB CAM VIEWING: (Coming soon) Available in Specialty Suites Only \$8.00 per day

SPA SERVICES: HYDRO-SURGE BATHS,
HYDRO-THERAPY

DAILY TOOTHBRUSHING
WEIGHT REDUCTION PROGRAMS

DE-SHEDDING 'FURMINATOR'
(PRICING BY REQUEST)

MEDICATION: ORAL - NO CHARGE INJECTIONS - \$4.00 EYE or EAR MEDICATION - \$2.00 PER APPLICATION

SPECIAL HANDLING NEEDS AND REQUESTS: **MINIMUM \$5.00 PER DAY**

FEMALES IN SEASON

PHYSICALLY DISABLED NEEDING SPECIAL ASSISTANCE

SPECIAL BEHAVIORAL PROBLEMS

POTTY IN GRASS ONLY

GIANT BREEDS (>120 LBS.)

SPECIAL PUPPY OR KITTEN CARE & SOCIALIZATION

PET INN RESORT & SPA

Lobby (318) 445-7333

www.petinnresort.com

Fax (318) 473-2070

ALL RATES SUBJECT TO CHANGE

REVISED 2/2011